

Technical Report Writing

By

Dr. Aly El-Bahrawy

Faculty of Engineering,

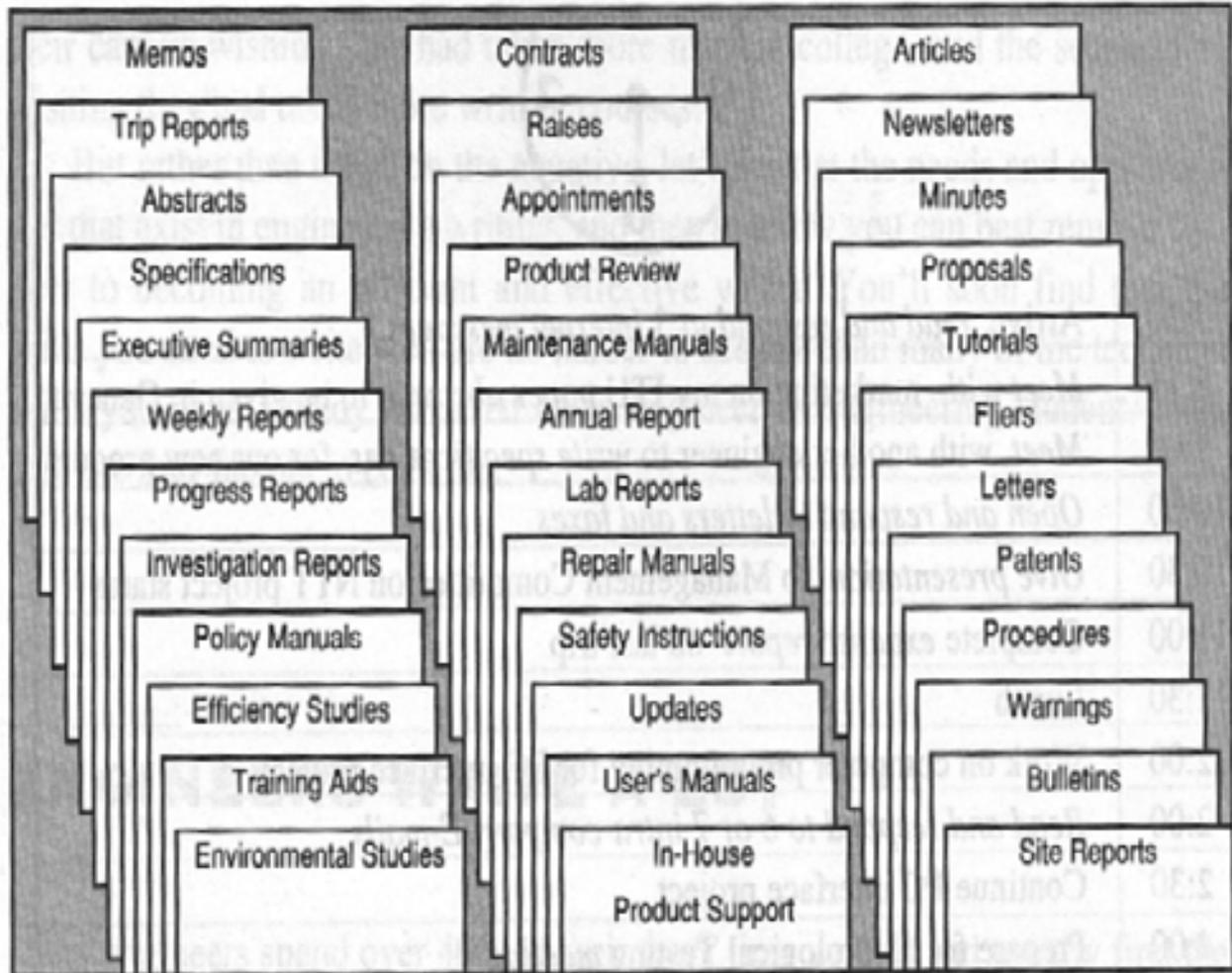
Ain Shams University

Contents

- Engineers and Writing
- Characteristics of Technical Style
- Organization of Formal Report
- Example of Complete Report
- Word Processing
 - formatting, tables
- Computers and Graphics
- Spreadsheets
 - pie and line charts



7:30	<i>Arrive, read and respond to 3 Internet messages</i>
8:15	<i>Meet with marketing on my ITU paper abstract to be given in Geneva</i>
9:00	<i>Meet with another engineer to write specifications for our new product</i>
10:00	<i>Open and respond to letters and faxes</i>
10:30	<i>Give presentation to Management Committee on NTT project status</i>
11:00	<i>Complete expense report on last trip</i>
11:30	<i>Lunch</i>
12:00	<i>Work on computer programming for PC interface project</i>
2:00	<i>Read and respond to 6 or 7 intra-company E-mails</i>
2:30	<i>Continue PC interface project</i>
4:00	<i>Prepare for Hydrological Testing meeting</i>
5:00	<i>Leave for the day</i>



Characteristics of Technical Style

- **Objectivity**
 - neutrality, absence of bias
- **Precision**
 - concrete language, exact dimensions and units, well-defined terms
- **Clarity**
 - word choice, completeness, correctness
- **Economy**
 - fewest words for the desired meaning
- **Audience**
 - general, technicians, experts, executive, mixed

Objectivity

- Means neutrality or the absence of bias
- *Subjectivity* means personal perception, with emotions
- Denotative (as in dictionary) vs connotative (subjective meaning)
- Impersonality not required

Positive Connotation	Denotative Meaning (Neutral Term)	Negative Connotation
public service organization	public organization	bureaucracy
financier	investor	speculator
information management	data processing	number crunching
educator	teacher	pedant
thrifty	economical	cheap
financial plan	budget	fiscal straitjacket
executive	manager	boss
prudent	cautious	timid
bold	adventurous	reckless
wonder drug	patent medicine	quack remedy
marketing	selling	peddling

Precision

- Concrete language
- Exact dimensions of size, weight, volume, etc.
- Well-defined technical terms

ABSTRACT

Possessions

Home Furnishings

Furniture

Chair

Dining Room Chair

With High Back,
Padded Arm Rests

Concrete

Clarity

- Completeness
 - Journalist's mind: where, when, who, why and how?
- Correctness
 - usage, punctuation, grammar
- Examples
 - Misplaced modifiers
 - Careless punctuation

Clarity Examples

- Misplaced modifiers
 - Training sessions will be offered at several sites *covering the operational characteristics of the equipment.*
 - Training sessions *covering the operational characteristics of the equipment* will be offered at several sites

Clarity Examples

- Careless punctuation
 - The proposal which deals with administrative computing was discussed at today's meeting.
 - The proposal, which deals with administrative computing, was discussed at today's meeting.
 - The proposal dealing with administrative computing was discussed at today's meeting.

Economy

- Fewest words for the desired meaning
- Hints to make concise writing:
 - Delete unneeded words or phrases
 - Substitute single words for phrases
 - Avoid there is, it is constructions
 - Limit use of passive voice
 - Revise indirect sentences into direct forms.

Redundant Expressions

actual experience

advance planning

assemble *together*

basic fundamentals

blue *in color*

close proximity

collaborate *together*

complete monopoly

completely eliminated

consensus *of opinion*

elliptic *in shape*

end result

expensive luxury

few in number

first began

filled *to capacity*

final outcome

mutual cooperation

necessary prerequisite

original source

past history

future plans

personal opinion

the reason is *because*

revert *back*

small *in size*

throughout *the whole*

true love

Phrases versus Verbs

Phrases

bear in mind
bring about
afford an opportunity
are of the opinion that
come into contact with
give consideration to
has the ability to
has a need for
held a meeting
inquired as to
made a decision
make application to
produced an improvement
reached the conclusion
takes exception to

Verbs

remember
cause
allow
think/believe
meet/touch
consider
can
needs
met
asked
decided
apply
improved
concluded
disagrees

Wordy

a large number of
as a general rule
as far as . . . is concerned
at the present time
at that point in time
at such time as
by means of
due to the fact that
for the purpose of
in addition
in all probability
in length/height
in many/most cases
in order to
in regard to
in spite of the fact that
in the event that
in the near future
in the vicinity of
of the order of magnitude of
on the basis of
prior to
subsequent to
through the use of
until such time as
with reference to
with the exception of

Concise

many
usually
about
now
then
when
by
because
for
also
probably
long/high
often/usually
to
about
despite
if
soon
near
about
by, from
before
after
by, with
until
about
except

Economy Examples

- Wordiness
 - There are three assumptions on which this proposal is based.
 - *This proposal is based on three assumptions.*
- Passive voice
 - Many of these tasks are now performed by office computers.
 - *Office computers now perform many of these tasks.*

Economy Examples

- Indirectness
 - In an article that was published in Computerworld, there is an explanation of this phenomenon that has been so puzzling to so many.
 - *A Computerworld article explains this puzzling phenomenon.*

Adaptation to Audience

- **General**
 - define technical terms, use graphics, focus on how to use
- **Technicians**
 - focus on construction, installation and servicing, use graphics
- **Experts**
 - design or evaluation of technology
- **Executives**
 - costs, personnel, company politics, summary and conclusions
- **Mixed**
 - clear summary, non-technical language, details in appendix

Checklist for Effective Technical Style

- | Yes | No | |
|--------------------------|--------------------------|--|
| <input type="checkbox"/> | <input type="checkbox"/> | Are my sentences generally short and uncomplicated? |
| <input type="checkbox"/> | <input type="checkbox"/> | Are my sentences varied in structure and length? |
| <input type="checkbox"/> | <input type="checkbox"/> | Are my words as short and simple as they can be, given my message? |
| <input type="checkbox"/> | <input type="checkbox"/> | Is my tone suited to my purpose? |
| <input type="checkbox"/> | <input type="checkbox"/> | Am I presenting things factually and impartially? |
| <input type="checkbox"/> | <input type="checkbox"/> | Am I using specific terms and precise dimensions when these are needed? |
| <input type="checkbox"/> | <input type="checkbox"/> | Am I giving complete information? |
| <input type="checkbox"/> | <input type="checkbox"/> | Am I using the language correctly, to clarify instead of confuse my meaning? |
| <input type="checkbox"/> | <input type="checkbox"/> | Can I cut out words and reduce phrases to single words? |
| <input type="checkbox"/> | <input type="checkbox"/> | Am I using constructions that are active, direct, and efficient? |
| <input type="checkbox"/> | <input type="checkbox"/> | Are my technical terms appropriate to my readers? |
| <input type="checkbox"/> | <input type="checkbox"/> | Have I shaped my presentation to suit the reader's priorities and pressures? |

ABC Format: Formal Report

Abstract

- Cover/title page
- Letter or memo of transmittal
- Table of contents
- List of illustrations
- Executive summary
- Introduction

Body

- Discussion sections
- [Appendices—appear after text but support Body section]

Conclusion

- Conclusions
 - Recommendations
-

Organizing a Formal Report

Cover/Title Page

- attractive and informative
- includes four pieces of information
 - Project title
 - Client's name (prepared for)
 - Your name (prepared by)
 - Date of submission

STUDY OF WILDWOOD CREEK

WINSLOW GEORGIA

Prepared for:

The City of Winslow

Prepared by:

Christopher S. Rice, Hydro/Environmental Engineer
McDuff, Inc.

November 30, 1996

Uses graphic on
title page to
reinforce theme
of environmental
protection.



Letter/Memo of Transmittal

- immediately after title page
- includes major point from report
- single spacing
- ragged edge
- one page



McDuff, Inc.

12 Peachtree Street
Atlanta, GA 30056
(404) 555-7524

McDuff Project #96-119
November 30, 1996

Adopt-a-Stream Program
City of Winslow
300 Lawrence Street
Winslow, Georgia 30000

Attention : Ms Elaine Sykes, Director

**STUDY OF WILDWOOD CREEK
WINSLOW, GEORGIA**

We have completed our seven-month project on the pollution study of Wildwood Creek. This project was authorized on May 18, 1996. We performed the study in accordance with our original proposal No. 14-P72, dated April 24, 1996.

This report mentions all completed tests and discusses the test results. Wildwood Creek scored well on many of the tests, but we are concerned about several problems—such as the level of phosphates in the stream. The few problems we observed during our study have led us to recommend that several additional tests should be completed.

Thank you for the opportunity to complete this project. We look forward to working with you on further tests for Wildwood Creek and other waterways in Winslow.

Sincerely,

Christopher S. Rice, P.E.

Christopher S. Rice, P.E.
Hydro/Environmental Engineer

Lists project title as it appears on title page.

Gives brief statement of project information.

Provides major point from report.

Table of Contents

- very readable
 - white space, indenting, page numbers
- specific and concise
- low-level headings may be left
- list appendices
- use parallel form

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Uses white space, indenting, and bold to accent organization of report.

Formatting

- Font (style, size)
- Paragraph
 - Alignment: left, center, right, justified (left and right)
 - Line spacing: adapts to size of font
 - Indentation: temporary setting of margins
 - Format/Paragraph or Ruler
 - Special indents
 - First line indent
 - Hanging indent
 - Tabs setting:
 - Default every ½ inch
 - Left, right, center and decimal
 - Leaders (Format/Tabs/Leader)

List of Illustrations

- may be on separate page
- number, title and page number
- separate the list of tables and figures

LIST OF ILLUSTRATIONS

Includes
illustration titles
as they appear
in text.

FIGURES	PAGE
1. Wildwood Creek—Normal Water Level	4
2. Wildwood Creek—Flash Flood Water Level	5

TABLES	PAGE
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Executive Summary

- for decision makers
- free of technical jargon
- one page
- important conclusions and recommendations
- no reference to body of report
- paragraph format
- written last

EXECUTIVE SUMMARY

Summarizes purpose and scope of report.

Describes major findings and conclusions.

Includes main recommendation from report text.

The City of Winslow hired McDuff, Inc., to perform a pollution study of Wildwood Creek. The section of the creek that was studied is a one-mile-long area in Burns Nature Park, from Newell College to U.S. Highway 42. The study lasted seven months.

McDuff completed 13 tests on four different test dates. Wildwood scored fairly well on many of the tests, but there were some problem areas. For example, high levels of phosphates were uncovered in the water. The phosphates were derived either from fertilizer or from animal and plant matter and waste. Also uncovered were small amounts of undesirable water organisms that are tolerant to pollutants and can survive in harsh environments.

McDuff recommends that (1) the tests done in this study be conducted two more times, through spring, 1997, (2) other environmental tests be conducted, as listed in the conclusions and recommendations section, and (3) a voluntary cleanup of the creek be scheduled. With these steps, we can better analyze the environmental integrity of Wildwood Creek.

Introduction

- project description
 - physical setting, reasons for the study
- scope information
 - objectives, necessary details
- report format
 - preview of main sections

INTRODUCTION

McDuff, Inc., has completed a follow-up to a study completed in 1990 by Ware County on the health of Wildwood Creek. This introduction describes the project site, scope of our study, and format for this report.

PROJECT DESCRIPTION

By law, all states must clean up their waterways. The State of Georgia shares this responsibility with its counties. Ware County has certain waterways that are threatened and must be cleaned. Wildwood Creek is one of the more endangered waterways. The portion of the creek that was studied for this report is a one-mile stretch in the Burns Nature Park between Newell College and U.S. Highway 42.

SCOPE OF STUDY

The purpose of this project was to determine whether the health of the creek has changed since the previous study in 1990. Both physical and chemical tests were completed. The nine physical tests were as follows:

- Air temperature
- Water temperature
- Water flow
- Water appearance
- Habitat description
- Algae appearance
- Algae location
- Visible litter
- Bug count

The four chemical tests were as follows:

- pH
- Dissolved oxygen (DO)
- Turbidity
- Phosphate

REPORT FORMAT

This report includes three main sections:

1. Field Investigation: a complete discussion of all the tests that were performed for the project
2. Test Comparison: charts of the test results and comparisons
3. Conclusions and Recommendations

Gives lead-in to introduction.

Briefly describes project.

Uses bulleted list to emphasize scope of activities.

Provides "map" of main sections in report.

Discussion Sections

- from facts to opinions
 - collect, verify and analyze data to develop recommendations
- headings and sub-headings
- listings to break up long paragraphs
- illustrations
- excessive details in appendices

FIELD INVESTIGATION

Wildwood Creek has been cited repeatedly for environmental violations in the pollution of its water. Many factors can generate pollution and affect the overall health of the creek. In 1990, the creek was studied in the context of a study of all water systems in Ware County. Wildwood Creek was determined to be one of the more threatened creeks in the county.

The city needed to learn if much has changed in the past six years, so McDuff was hired to perform a variety of tests on the creek. Our effort involved a more in-depth study than that done in 1990. Tests were conducted four times over a seven-month period. The 1990 study lasted only one day.

The field investigation included two categories of tests: physical tests and chemical tests.

PHYSICAL TESTS

The physical tests covered a broad range of environmental features. This section will discuss the importance of the tests and some major findings. The Test Comparison section on page 8 includes a table that lists results of the tests and the completion dates. The test types were as follows: air temperature, water temperature, water flow, water appearance, habitat description, algae appearance, algae location, visible litter, and bug count.

Air Temperature

The temperature of the air surrounding the creek will affect life in the water. Unusual air temperature for the seasons will determine if life can grow in or out of the water.

Three of the four tests were performed in the warmer months. Only one was completed on a cool day. The difference in temperature from the warmest to coolest day was 10.5°C, an acceptable range.

Water Temperature

The temperature of the water determines which species will be present. Also affected are the feeding, reproduction, and metabolism of these species. If there are one or two weeks of high temperature, the stream is unsuitable for most species. If water temperature changes more than 1° to 2°C in 24 hours, thermal stress and shock can occur, killing much of the life in the creek.

During our study, the temperature of the water averaged 1°C cooler than the temperature of the air. The water temperature did not get above 23°C or below 13°C. These ranges are acceptable by law.

Amplifies
information
presented later
in report.

Water Flow

The flow of the water will influence the type of life in the stream. Periods of high flow can cause erosion to occur on the banks and sediment to cover the streambed. Low water flow can decrease the living space and deplete the oxygen supply.

The flow of water was at the correct level for the times of year the tests were done—except for June, which had a high rainfall. With continual rain and sudden flash floods, the creek was almost too dangerous for the study to be performed that month.

In fact, in June we witnessed the aftermath of one flash flood. Figure 1 shows the creek with an average flow of water, and Figure 2 shows the creek during the flood. The water's average depth is 10 inches. During the flash flood, the water level rose and fell 10 feet in about one hour. Much dirt and debris were washing into the creek, while some small fish were left on dry land as the water receded.

Incorporates graphic into page of text.



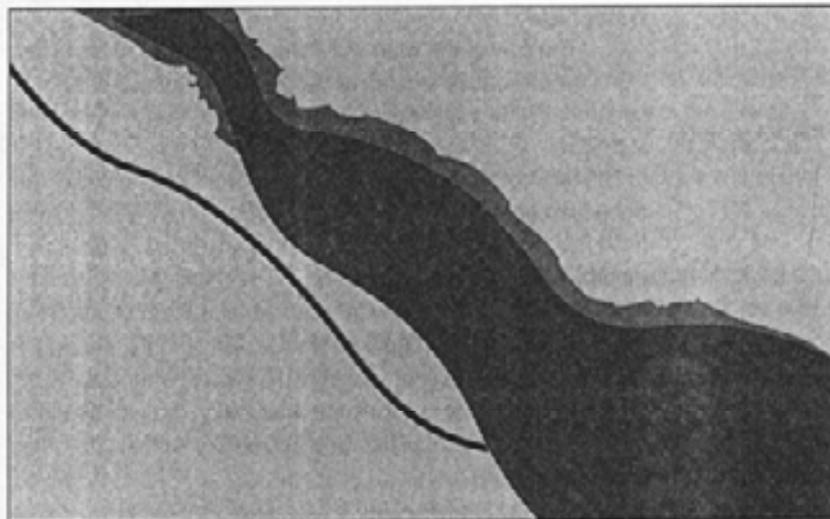


FIGURE 2 Wildwood Creek—Flash Flood Water Level

Elaborates on importance of information shown in Table 1. Description parallels five items in table.

Water Appearance

The color of the water gives a quick but fairly accurate view of the health of the creek. If the water is brown or dirty, then silt or human waste may be present. Black areas of water may contain oil or other chemical products.

On each of the four test days, the water was always clear. Thus the appearance of the creek water was considered excellent.

Habitat Description

The habitat description concerns the appearance of the stream and its surroundings. An important criterion is the number of pools and the number of ripples—that is, points where water flows quickly over a rocky area. Both pools and ripples provide good locations for fish and other stream creatures to live and breed.

In describing habitat, McDuff also evaluates the amount of sediment at the bottom of the stream. Too much sediment tends to cover up areas where aquatic life lays eggs and hides them from predators. We also evaluate the stability of the stream banks; a stable bank indicates that erosion has not damaged the habitat. Finally, we observe the amount of stream cover. Such vegetation helps keep soil in place on the banks.

Wildwood Creek tested fairly well for habitat. The number of pools and ripples was about average for such creeks. Stream deposits and stream bank stability were average to good, and stream cover was good to excellent. For more detail about test results, see the chart in the Test Comparison section on page 8.

Algae Appearance and Location

Algae is naturally present in any creek. The amount of algae can be a warning of pollution in the water. If algae is growing out of control, disproportionate amounts of nutrients such as nitrogen or phosphate could be present. These chemicals could come from fertilizer washed into the creek. Excessive amounts of algae cause the oxygen level to drop when they die and decompose.

During the four studies, algae was everywhere, but it was especially heavy on the rocks in the ripples of the creek. The algae was always brown and sometimes hairy.

Visible Litter

Litter can affect the habitat of a creek. While some litter has chemicals that can pollute the water, other litter can cover nesting areas and suffocate small animals. Whether the litter is harmful or not, it is always an eyesore.

On all four test dates, the litter we saw was heavy and ranged from tires to plastic bags. Some of the same trash that was at the site on the first visit was still there seven months later.

Bug Count

The bug count is a procedure that begins by washing dirt and water onto a screen. As water drains, the dirt with organisms is left on the screen. The bugs are removed and classified. Generally, the lower the bug count, the higher the pollution levels. Bug counts were considered low to average.

Two types of aquatic worms were discovered every time during our count, but in relatively small amounts. In addition, the worms we observed are very tolerant of pollution and can live in most conditions. Finally, we observed only two crayfish, animals that are somewhat sensitive to pollution.

CHEMICAL TESTS

While physical tests cover areas seen with the naked eye, chemical tests can uncover pollutants that are not so recognizable. Certain chemicals can wipe out all life in a creek. Other chemicals can cause an overabundance of one life-form, which in turn could kill more sensitive animals.

A chart of results of chemical tests is included in the Test Comparison section on page 8. The chemical tests that McDuff performed were pH, dissolved oxygen (DO), turbidity, and phosphate.

Gives specific details that support the report's conclusions and recommendations, which come later.

pH

The pH test is a measure of active hydrogen ions in a sample. The range of the pH test is 0-14. If the sample is in the range of 0-7.0, it is acidic; but if the sample is in the range of 7.0-14, it is basic. By law, the pH of a water sample must be within the range of 6.0 to 8.5.

For the tests we completed, the water sample was always 7.0, which is very good for a creek.

Dissolved Oxygen (DO)

Normally, oxygen dissolves readily into water from surface air. Once dissolved, it diffuses slowly in the water and is distributed throughout the creek. The amount of DO depends on different circumstances. Oxygen is always highest in choppy water, just after noon, and in cooler temperatures.

In many streams, the level of DO can become critically low during the summer months. When the temperature is warm, organisms are highly active and consume the oxygen supply. If the amount of DO drops below 3.0 ppm (parts per million), the area can become stressful for the organisms. An amount of oxygen that is 2.0 ppm or below will not support fish. DO that is 5.0 ppm to 6.0 ppm is usually required for growth and activity of organisms in the water.

According to the Water Quality Criteria for Georgia, average daily amounts of DO should be 5.0 ppm with a minimum of 4.0 ppm. Wildwood Creek scored well on this test. The average amount of DO in the water was 6.9 ppm, with the highest amount being 9.0 ppm on November 11, 1996.

Turbidity

Turbidity is the discoloration of water due to sediment, microscopic organisms, and other matter. One major factor of turbidity is the level of rainfall before a test.

Three of our tests were performed on clear days with little rainfall. On these dates, the turbidity of Wildwood Creek was always 1.0, the best that creek water can score on the test. The fourth test, which scored worse, occurred during a rainy period.

Phosphate

Phosphorus occurs naturally as phosphates—for example, orthophosphates and organically bound phosphates. Orthophosphates are phosphates that are formed in fertilizer, while organically bound phosphates can form in plant and animal matter and waste.

Phosphate levels higher than .03 ppm contribute to an increase in plant growth. If phosphate levels are above 0.1 ppm, plants may be stimulated to grow out of control. The phosphate level of Wildwood was always 0.5 ppm, considerably higher than is desirable.

TEST COMPARISON

There was little change from each of the four test dates. The only tests that varied greatly from one test to another were air temperature, water temperature, water flow, and DO. On the basis of these results, it would appear that Wildwood Creek is a relatively stable environment.

Brings together test results for easy reference.

TABLE 1 Physical Tests

TEST DATES	5/26/96	6/25/96	9/24/96	11/19/96
Air Temperature in °C	21.5	23.0	24.0	13.5
Water Temperature in °C	20.0	22.0	23.0	13.0
Water Flow	Normal	High	Normal	Normal
Water Appearance	Clear	Clear	Clear	Clear
Habitat Description				
Number of Pools	2.0	3.0	2.0	5.0
Number of Ripples	1.0	2.0	2.0	2.0
Amount of Sediment Deposit	Average	Average	Good	Average
Stream Bank Stability	Average	Good	Good	Good
Stream Cover	Excellent	Good	Excellent	Good
Algae Appearance	Brown	Brown/hairy	Brown	Brown
Algae Location	Everywhere	Everywhere	Attached	Everywhere
Visible Litter	Heavy	Heavy	Heavy	Heavy
Bug Count	Low	Average	Low	Average

TABLE 2 Chemical Tests

Test	5/26/96	6/25/96	9/24/96	11/19/96
pH	7.0	7.0	7.0	7.0
Dissolved Oxygen (DO)	6.8	6.0	5.6	9.0
Turbidity	1.0	3.0	1.0	1.0
Phosphate	.50	.50	.50	.50

Creating a Table

- Menu and toolbars/ruler
- Gridlines
- Moving around
- Entering text
- Selecting in a table (cell, row, column)
- Changing column width
 - Menu or ruler (column dividers)
- Adding/deleting rows and columns
- Merging and splitting cells
- Adding borders and shading

Conclusions and Recommendations

- exhaustive list for technical and management readers
- conclusions and recommendations can be separate

CONCLUSIONS AND RECOMMENDATIONS

This section includes the major conclusions and recommendations from our study of Wildwood Creek.

CONCLUSIONS

Generally, we were pleased with the health of the stream bank and its floodplain. The area studied has large amounts of vegetation along the stream, and the banks seem to be sturdy. The floodplain has been turned into a park, which handles floods in a natural way. Floodwater in this area comes in contact with vegetation and some dirt. Floodwater also drains quickly, which keeps sediment from building up in the creek.

However, we are concerned with the number and types of animals uncovered in our bug counts. Only two bug types were discovered, and these were types quite tolerant to pollutants. The time of year these tests were performed could affect the discovery of some animals. However, the low count still should be considered a possible warning sign about water quality. Phosphate levels were also high and probably are the cause of the large amount of algae.

We believe something in the water is keeping sensitive animals from developing. One factor that affects the number of animals discovered is the pollutant problems in the past (see Appendix A). The creek may still be in a redevelopment stage, thus explaining the small numbers of animals.

RECOMMENDATIONS

On the basis of these conclusions, we recommend the following actions for Wildwood Creek:

1. Conduct the current tests two more times, through spring 1997. Spring is the time of year that most aquatic insects are hatched. If sensitive organisms are found then, the health of the creek could be considered to have improved.
2. Add testing for nitrogen. With the phosphate level being so high, nitrogen might also be present. If it is, then fertilizer could be in the water.
3. Add testing for human waste. Some contamination may still be occurring.
4. Add testing for metals, such as mercury, that can pollute the water.
5. Add testing for runoff water from drainage pipes that flow into the creek.
6. Schedule a volunteer cleanup of the creek.

With a full year of study and additional tests, the problems of Wildwood Creek can be better understood.

Draws conclusions that flow from data in body of report.

Uses paragraph format instead of lists because of lengthy explanations needed.

Gives numbered list of recommendations for easy reference.

APPENDIX A

Background on Wildwood Creek

Wildwood Creek begins from tributaries on the northeast side of the city of Winslow. From this point, the creek flows southwest to the Chattahoochee River. Winslow Wastewater Treatment Plant has severely polluted the creek in the past with discharge of wastewater directly into the creek. Wildwood became so contaminated that signs warning of excessive pollution were posted along the creek to alert the public.

Today, all known wastewater discharge has been removed. The stream's condition has dramatically improved, but nonpoint contamination sources continue to lower the creek's water quality. Nonpoint contamination includes sewer breaks, chemical dumping, and storm sewers.

Another problem for Wildwood Creek is siltation. Rainfall combines with bank erosion and habitat destruction to wash excess dirt into the creek. This harsh action destroys most of the macroinvertebrates. At the present time, Wildwood Creek may be one of the more threatened creeks in Ware County.

APPENDIX B

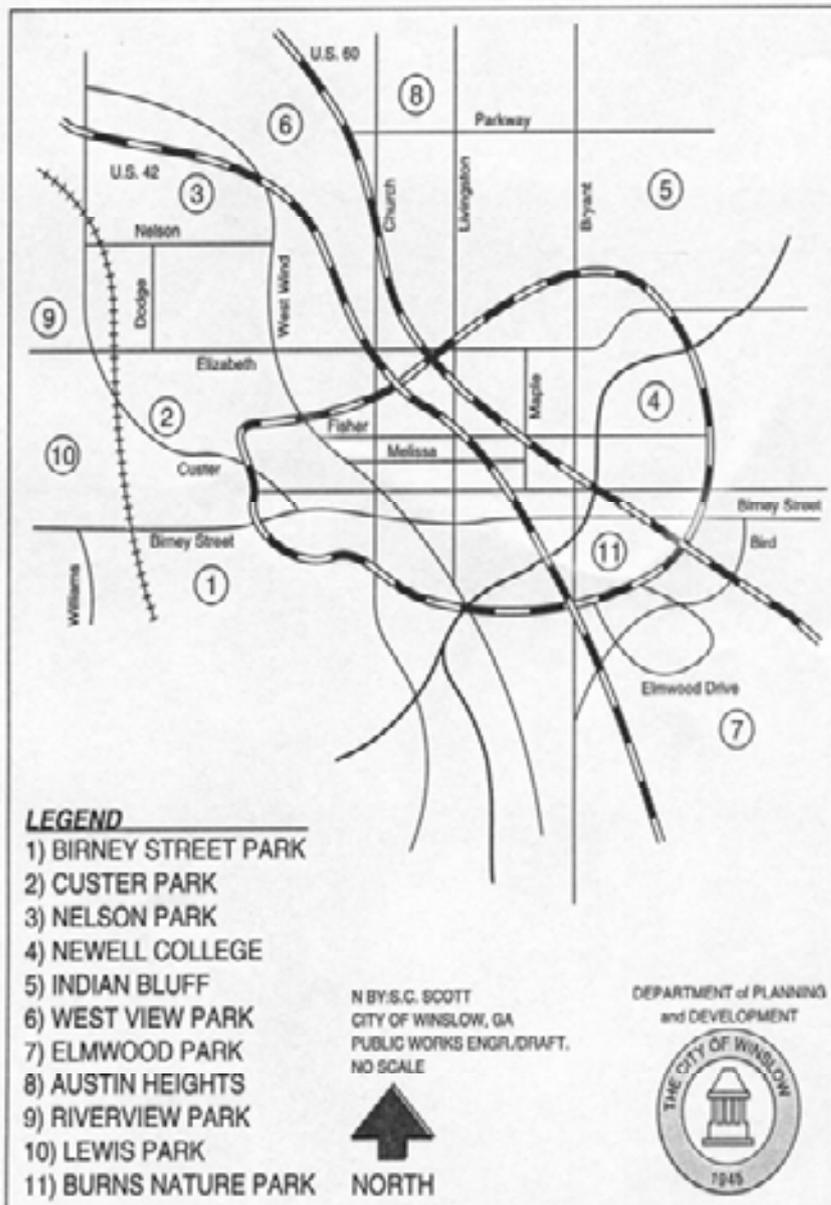
Water Quality Criteria for Georgia

All waterways in Georgia are classified in one of the following categories: fishing, recreation, drinking, and wild and scenic. Different protection levels apply to the different uses. For example, the protection level for dissolved oxygen is stricter in drinking water than fishing water. All water is supposed to be free from all types of waste and sewage that can settle and form sludge deposits.

In Ware County, all waterways are classified as "fishing," according to Chapter 391-3-6.03 of "Water Use Classifications and Water Quality Standards" in the Georgia Department of Natural Resources *Rules and Regulations for Water Quality Control*. The only exception is the Chattahoochee River, which is classified as "drinking water supply" and "recreational."

APPENDIX C

Map 6
Location of City of Winslow
Parks and Recreation Facilities



References

- ‘A Guide to Writing as an Engineer’, D. Beer and D. McMurrey, John Wiley & sons, Inc., 1997.
- ‘Technical Writing: A Practical Approach’, William S. Pfeiffer, Prentice Hall, 1997.
- ‘Technical Communication: The Practical Craft’, Maris Roze, Prentice Hall, 1997.